

Situation

Chadburns has been in the marine industry since 1870 and they specialise in mechanically engineered components that allow power transmission. Their components are used globally in both land and sea applications, in both commercial and military settings.

As well as more 'standard' products, Chadburns also tailor and manufacture components to their customers' specification, design or quality requirements.

Prior to Cim50, they were using a custom developed database as well as Sage 50 Accounts to manage their manufacturing and accounting processes. Whilst this solution was suitable for some time, the team found they were unable to work as flexibly as they hoped.





Solution

Chadburns compared a few manufacturing software solutions but ultimately decided that Cim50 was the best option for their business in terms of its flexibility, functionality and integration with Sage 50 Accounts.

They currently have a number of modules installed but find Works Orders the most beneficial. This is because they are able to change, tweak and update them as required in just a few clicks, and start manufacturing right away.

As well as this, they also don't operate on a FIFO system, so were looking for a more flexible stock control solution. Rather than using the first in, with Cim50 they are able to choose which batch to take stock from, meaning the software can work the way they work and vice versa.

Our Quotations module is also well used by the Chadburns team and prevents them from needing to double enter the data. Instead, they create a quote within Cim50, which can later be converted to a Works Order and Sales Order in a matter of clicks.

Success

With our suite of manufacturing modules, Chadburns are able to be far more agile and save time on the manual admin processes that they were doing previously.

Whilst the majority of their products are static, where needed, they can evolve them, improving their efficiency.

With our Stock Control module, they've been able to issue the invoice at a later date, when required, and also update the delivery note. All of these small changes have enabled them to work more efficiently and streamline their admin processes.

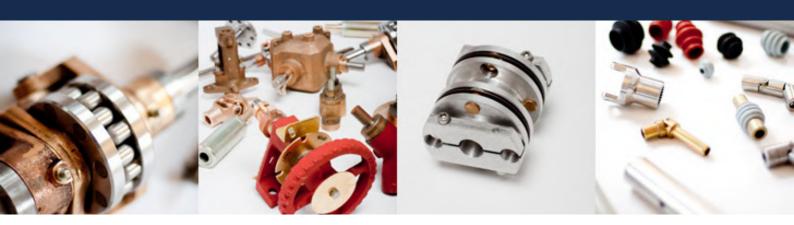
When we asked Mark about our support and training, here's what he had to say: "The support is pretty good, I've given the team VPN access and they are very capable of handling advanced queries with no problems. Paul is really good at training and answered all of our questions, he also set us up a test environment to play around with."



"Cim50's platform is state of the art and the flexibility of the software has helped us save time and money with our manufacturing. I would recommend CIM Software!"

Mark, Managing Director at Chadburns







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